



Terms & Conditions

Terms & conditions of use

We advise all guests to carefully read our terms and conditions prior to finalising their bookings. Once you have made a booking with us you accept and agree with all terms and conditions. These terms and conditions are all standard to the industry. We reserve the right to add, alter or amend these terms and conditions at our discretion without notice. Please check these terms periodically for changes.

Information on the website

Although great care has been taken to ensure the information is accurate and updated, we will not guarantee the information is presented correctly. Therefore we are not liable for any inconveniences, loss of revenue or any damages, which result from the direct or indirect use of any information provided on our website. We make every effort to keep the information contained in our website as current and up to date as possible. However, we do not make guarantees of any nature whatsoever that the rates and accommodation options will be available at the time of bookings.

If you feel that particular information has not been provided, please do not hesitate to contact us and we will rectify or will provide the information required without delay. The star classification indicated is a guideline of the standards provided in the hotel. The hotel will not be responsible for any variation in star classification which may change from time to time without further notice. All technical information relating to the grade/star rating of the hotel or the hotel's product terminology specifications can be addressed to the hotel directly.

Reservations

Bookings will only be undertaken when providing credit card details, valid until the date of departure from the hotel. This credit card information will be used to guarantee your bookings.

Completing your reservation form does not guarantee the reservation. The hotel will send you confirmation of the reservation by email or fax with your unique booking reference number attached. We will not take responsibility for your arrival at the hotel without our/your booking reference number.

Cancellations

Bookings can be cancelled free of charge 48 hours prior to arrival of the first day of your reservation. 1 night charge will apply in case of non-arrival. Please always check the terms & conditions relating to your specific booking.

Check-in/check-out time

Check-in time is 15.00. Check-out time is 11.00.

Children & extra beds

All children under 2 years stay free of charge when using existing bedding.

A charge of GBP £10 per night per person for cots.

Maximum capacity of baby cots in a room is 1.

Extra beds can only be placed in certain room types, please contact the hotel directly for further information and costs.

Any type of extra bed or baby cot is upon request.

Supplements will not be calculated automatically in the total costs and have to be paid separately to the hotel.

Pets

Pets are not allowed.

Smoking

In accordance with legislation that came into effect on 1st July 2007, the hotel provides a 100% smoke free environment. Should any guest(s) not respect this law and chose to smoke within a bedroom, the hotel reserves the right to charge a room recovery fee of up to one nights' accommodation. We do provide a private outdoor terrace for our guests as our designated smoking area.